

Immediate

No. D.21013/75/2017-DC
Government of India
Directorate General of Health Services
Central Drugs Standard Control Organisation

New Delhi, dated the 13th February, 2018

Office Order

In continuation of CDSCO Office Order of even number dated the 1st February, 2018 regarding observing week from **5th February, 2018 to 9th February, 2018** as Grievance Redressal/Pendency Disposal week in CDSCO (HQ)/Zonal offices, it is informed that a meeting was held on 10.02.2018 on the steps being taken towards 'Ease of Doing Business in DCGI Office. In this context, it is brought to the notice of all stakeholders that public hearings are being held every day in CDSCO. Apart from this, DCGI conducts special fortnightly hearings to address the grievances of the stakeholders.

In case of any grievance still not redressed, the concerned applicants are requested to approach the concerned DDC(I)/JDC(I) or the Secretariat of DCGI for an early redressal of their grievances.



(Arun Sharma)
Director (Admn.)

1. All Zonal/sub-zonal/Port offices of CDSCO.
2. All JDC(I)s/DDC(I)s/ADC(I)s at CDSCO (HQ).
3. PPS to DGHS/PPS to AS & DG, CGHS/PPS to JS(R), M/o H & FW, Nirman Bhavan, New Delhi.
4. Web portal of CDSCO.
5. Pharma/Medical Devices/Cosmetics Associations (as per mailing list)
6. DDA(D)/O/o to DCGI/Guard file.